

Health and Care Professions Council

Competence Framework for Visitors

Introduction

Competency heading	Visitors
Analytical ability	<ul style="list-style-type: none">• Understands the principles of quality assurance in Higher Education or Further Education or in a practice environment• Assimilates, recalls and analyses information to identify essential issues• Understands teaching, learning and assessment strategies, developed in either an education or practice environment.
Interpersonal skills	<ul style="list-style-type: none">• Treats people with respect, sensitivity and in a fair manner without discrimination• Values and promotes equality and diversity, ensures that the requirements of those with differing needs are properly met and challenges inappropriate comments and/or actions• Works constructively with others and encourages co-operation and collaboration• Recognises and deals appropriately with actual or potential conflicts of interest• Explains and justifies decisions and promotes HCPC interests to all stakeholders concerned.
Decision making and sound judgement	<ul style="list-style-type: none">• Exercises sound judgement and common sense• Acts fairly and non-biased• Demonstrates integrity and independence of mind• Considers a wide range of issues in order to make informed and sound decisions.
Communication skills	<ul style="list-style-type: none">• Adopts a clear and succinct oral and written communication style and adjusts according

	<p>to the audience</p> <ul style="list-style-type: none"> • Actively listens and seeks clarification where necessary • Demonstrates courtesy through effective communication • Asks clear, concise, relevant and understandable questions without unnecessary technical jargon • Remains calm and inspires respect and confidence. • Communicates professionally with a range of stakeholders.
<p>Specific Knowledge and Skills</p>	<ul style="list-style-type: none"> • Shows an ability and willingness to learn and develop • Demonstrates openness to feedback • Demonstrates a clear understanding of public interest and public protection • Commits to the Seven Principles of Public Life.